



YUME XT-01

Electric Scooter User Manual

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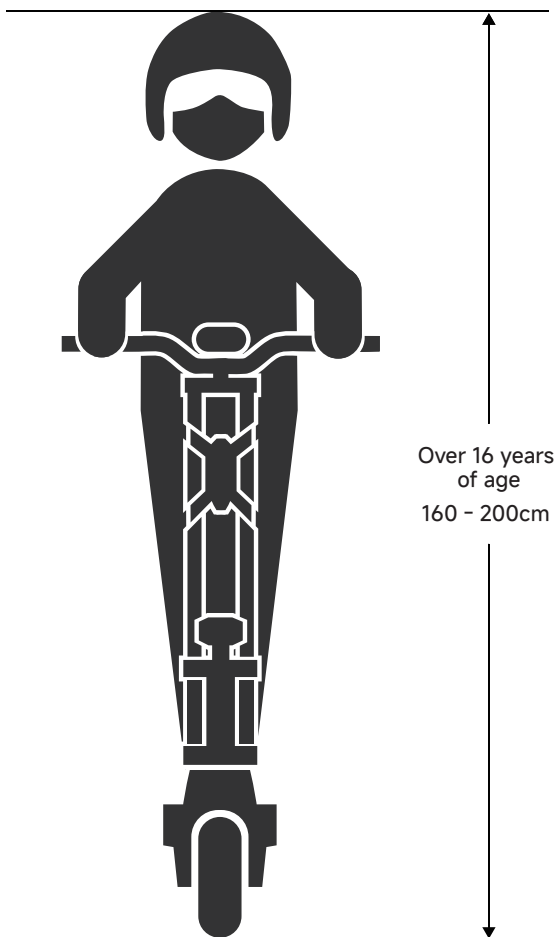
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WELCOME

Thank you for choosing the YUME high-performance electric scooter. Engineered for riders who demand exceptional power, precision, and performance, YUME scooters are built to deliver an exhilarating riding experience. The XT-01 is more than just a means of transportation—it's a high-performance machine designed to push boundaries, inspire confidence, and make every ride memorable.

The YUME App gives you complete control over your riding experience. Customize performance settings, switch between riding modes, monitor real-time vehicle data, and access advanced features to suit your preferences.

You can also join the global YUME community through the app to connect with fellow riders, share custom builds and modifications, exchange riding tips, and showcase your adventures.



For your safety, always wear an approved helmet and appropriate protective equipment, including knee pads, elbow pads, wrist guards, and any other recommended safety gear whenever riding your scooter.

All illustrations in this manual are for reference only. Please refer to the actual product.

SAFETY INSTRUCTIONS



Pre-ride Inspection (This should be performed before every ride)

- a. Open the control panel and check that the voltage value is within the normal voltage operating range (50V-67.2V).
- b. Check that the horn is working properly.
- c. Check that the brakes are working properly and the brake pads are not worn excessively.
- d. Check that the folding mechanism is securely locked and the stem does not wobble.
- e. Check that the scooter's key screws are not loose and tighten them if necessary.
- f. If a seat is installed, ensure it is firmly attached.

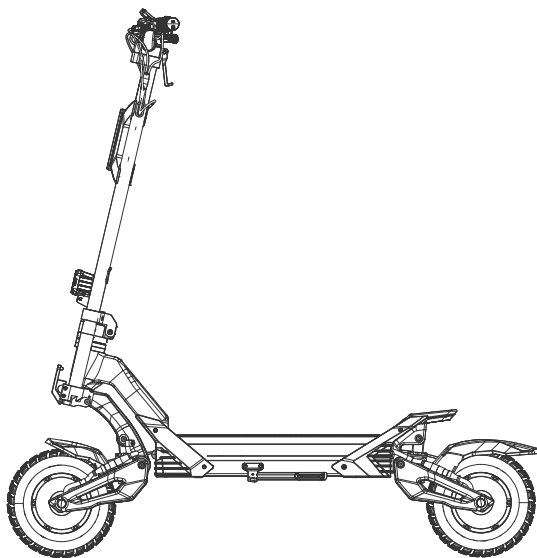
Safe Riding Rules

- a. Always wear a helmet, knee pads, and elbow pads while riding.
- b. This product is a high-performance scooter and is not intended for use by minors under 16 years old.
- c. For your first ride, keep the scooter in low-speed mode. As your skills and confidence improve, gradually increase speed.
- d. When riding downhill, decelerate in advance and control your speed. Large scooters have significant weight and generate massive inertia downhill.
- e. Do not ride in heavy rain, submerge the scooter in water, or clean it with high-pressure water spray.
- f. Warranty Notice: Damage caused by liquid immersion or water ingress is not covered under warranty.

Performance & Legal Disclaimer

- a. Eco Mode Range Disclaimer:
The stated Eco Mode range is tested under the following conditions:
 - Full battery
 - Single motor (1WD) mode
 - Rider weight: 70 ± 5 kg (154 ± 11 lbs)
 - Ambient temperature : $25 \pm 5^{\circ}\text{C}$ ($77 \pm 9^{\circ}\text{F}$)
 - Maximum speed: 25 km/h (15.5 mph)
 - Continuous riding on paved roadsActual range may vary depending on riding speed, frequency of acceleration and braking, rider weight, terrain, road conditions, ambient temperature, tire pressure, and battery condition.
- b. Legal and Safety Compliance:
 - Users must strictly adhere to all applicable local traffic laws and regulations. Rules regarding on-road use, speed limits, and helmet requirements vary by location and states.
 - You are responsible for selecting the appropriate speed mode to comply with local legal speed limits.
 - Disclaimer: This information is not legal advice. YUME assumes no liability for legal non-compliance. Users operate the product at their own risk.

PACKING LIST



Package Checklist:

- ① User Manual
- ② NFC Keys*2
- ③ Mechanical Keys*2
- ④ Chargers*2
- ⑤ YUME Toolbox



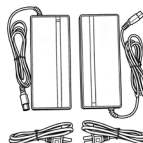
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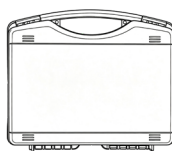
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Toolbox Details:

- ① Hex wrenches*7
(2#, 2.5#, 3#, 4#, 5#, 6#, 8#);
- ② Open-end wrenches*3
(8#, 10#, 13#);
- ③ Phillips hex wrench (5#);
- ④ Damper rubber ring*1;
- ⑤ Suspension wrench*1;
- ⑥ Screws (for deck, fenders, folding base, stem cover).



①



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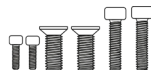
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PRODUCT STRUCTURE PARAMETERS

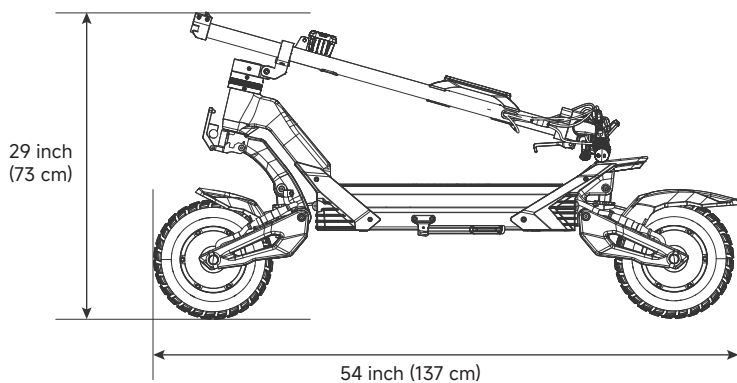
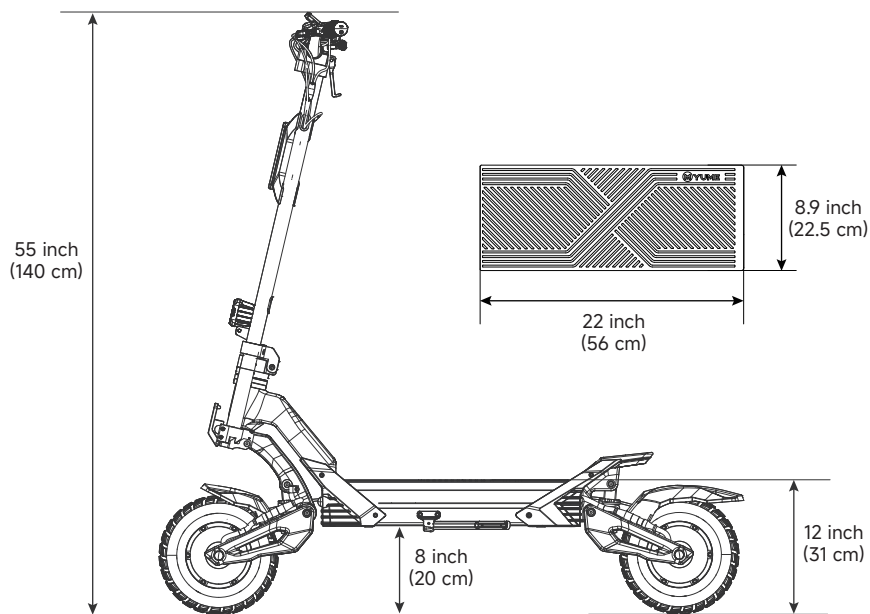
PERFORMANCE		
	Speed	12 Mph (20 km/h)*
	Maximum Range	71 Miles (115 km)*
	Motor Power	3000W*2 dual motors with Hall sensor
	Speed Modes	3 Gears x 2 Drives
	Charging Time	7-8 hours
	Battery Capacity	60V 33Ah Samsung cells
	Water Resistance	IP 66 for the whole scooter
	Wheel Size	11" Tubeless Tires
	Charger	Standard 2*2A chargers
	Max Load	330 lbs/150 kg
SAFETY		
	Brakes	Front and Rear Hydraulic disc brakes
	LED Lighting	Headlight (with horn) + Ambient light + Tail light + Turn signals

*Please always comply with local laws and regulations regarding electric scooter speed limits and permitted riding zones. When riding in areas with statutory speed limits, proactively set your speed to the local legal limit to ensure your safety.

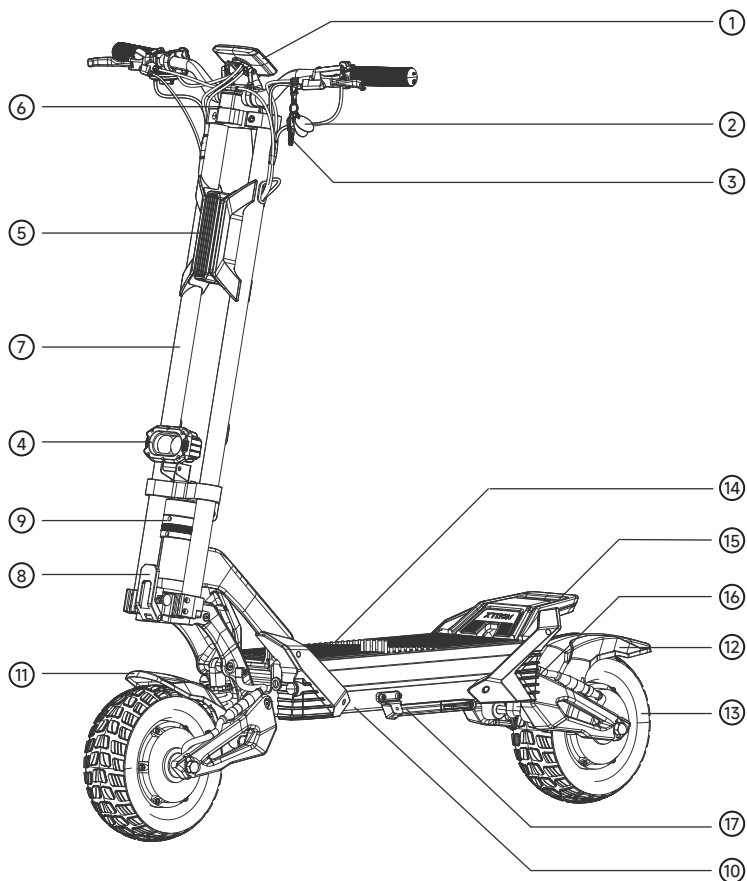
The user assumes full responsibility for any accidents, fines, or legal consequences resulting from speeding or improper riding.

*Range tested in 1WD mode, with a full battery, 154±11 lbs (70±5kg) load, 77±9°F (25±5°C), on paved roads. Some factors that affect range include speed, number of starts and stops, ambient temperature, etc.

PRODUCT DIMENSIONS

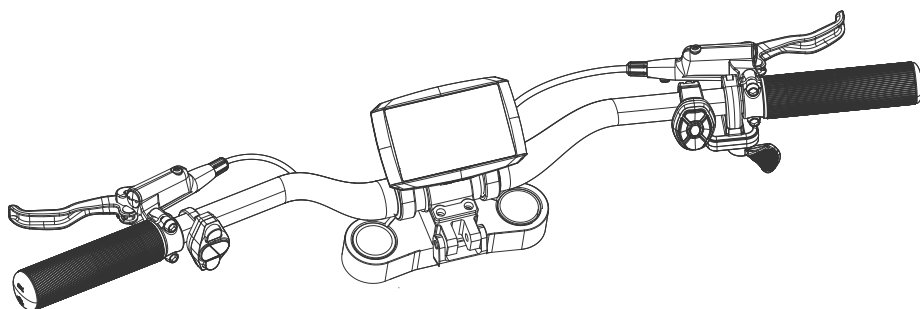


PRODUCT USE OPERATION



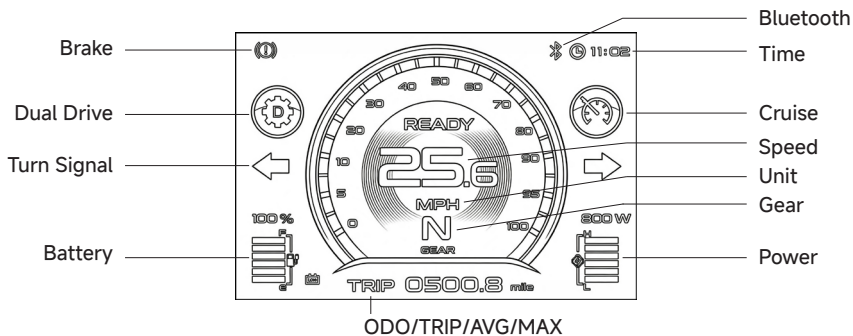
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|--------------------|---------------|------------------|--------------------------|
| ① Display | ② NFC Key | ③ Mechanical Key | ④ Headlight |
| ⑤ Ambient Lighting | ⑥ Handlebar | ⑦ Stem | ⑧ Folding Part |
| ⑨ Damper | ⑩ Battery Box | ⑪ Front Fender | ⑫ Rear Fender |
| ⑬ 11 Inch Tire | ⑭ Deck | ⑮ Pedal | ⑯ Turn Signal Taillights |
| ⑰ Kickstand | | | |

Handlebar Functions Introduction

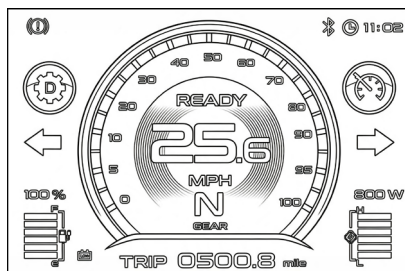


Icons	Function	Operation Method
	Headlight Switch	Short-press to turn the headlight on/off.
	Turn Signal Switch	Short-press one side to turn on the corresponding signal. The display indicator lights up and turns off automatically after 8 s.
	Horn Button	Press and hold to sound the horn; release to turn off.
	Throttle	Push the thumb throttle to accelerate.
	+ / - Buttons	Press "+" to shift up one gear; Press "-" to shift down one gear.
	Mode Button	a. Short press the [M] button to cycle through display information (ODO, TRIP, AVG). b. Functions as the "Confirm" or "Enter" button when navigating the settings menu.
	Dual Drive Button	Press to switch between single motor and dual motor modes.
	Cruise Button	Engage this feature while riding to maintain a constant speed automatically.

Display Function Introduction



Icons	Names	Meanings
	Brake	Indicates electronic brake (E-brake) status: ON or OFF.
	Dual Drive	Solid green icon: Dual motor mode active. Light off: Single motor mode.
	Turn Signal	Blinking green icon in the direction of the turn. Automatically turns off after 8 seconds.
	Speed	Displays the current speed.
	Battery	Displays the remaining battery percentage. The last bar turns red when the battery drops below 15%.
	ODO	Displays the total cumulative distance traveled.
	TRIP	Displays the current trip distance.
	AVG	Displays the average speed of the current trip.
	MAX	Displays the maximum speed of the current trip.
	Power	Displays the motor's real-time output power.
	Gear	Displays the current speed gear (1-2-3): Eco / Standard / Turbo
	Unit	Displays the current speed unit (mph or km/h).
	Cruise	Solid green icon: Cruise Control activated. Apply the brake or throttle to disengage Cruise Control.
	Time	Displays the elapsed time since the scooter was powered on.
	Bluetooth	Solid blue icon: Connected or ready to connect. Light off: Disconnected.



Model Display Specification

How to Unlock & Power On

a. NFC Key

Tap the included NFC card against the display.

b. Mechanical Key

Insert the mechanical key into the battery lock and turn it.

EMERGENCY UNLOCK – MECHANICAL KEY

WARNING: Use this procedure only in an emergency.

If the display panel is damaged, disconnected, or not functioning, use the mechanical key to unlock the scooter.

When unlocked using the mechanical key:

- The scooter will operate in 1st Gear (Single-motor Eco Mode) only.
- Ride slowly and carefully to reach a safe location.

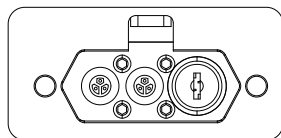
c. Mobile App

Open the app and tap the Unlock icon on the main interface after connecting via Bluetooth.

d. Smartphone NFC

Tap your NFC-enabled smartphone or smartwatch against the display(Android only).

Note: The smartphone must be paired with the scooter through the app in advance.



How to Access Settings Menu:

Press and hold the "+" and "-" buttons simultaneously to enter the settings menu.

Use the [M] button to confirm selections or enter sub-menus.

a. Display Settings

- System Unit: Switch speed units between km/h and mph.
- Brightness: Adjust display backlight intensity. Range: I (dimpest) to IIII (brightest).
- Auto-off: Set the automatic shutdown time (1–10 minutes). Default: 5 minutes.
- Battery Ind: Toggle the battery display between Percentage (%) and Voltage (V).

b. System Settings:

- Factory Settings: Reserved for YUME support only.
- Information: Displays riding data, including average speed, maximum speed, current trip distance, and total odometer reading.

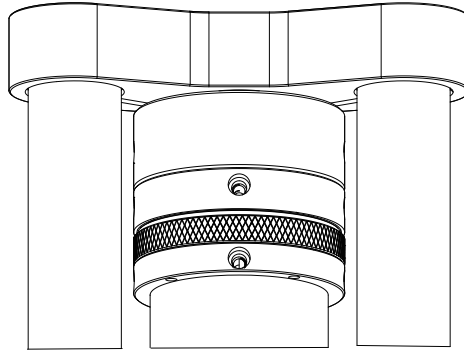
Display Error Code Definitions

Code	Fault	Solution
E02	Brake Error	1. Check whether the brake wire is disconnected. 2. Check whether the brake lever returns fully to its original position
E06	Low Battery Alarm	1. Standard low-battery reminder, a normal battery warning. 2. Check whether the charger is functioning normally. 3. Check whether any wiring is loose or short-circuited. 4. Check the battery health.
E07	Motor Hall Sensor Failure	1. Check whether the motor Hall sensor wire is disconnected. 2. If the internal Hall sensor is damaged, have it inspected at a professional repair shop or replace the motor Hall sensor.
E08	Throttle Failure	1. Check whether the throttle wiring connection is loose. 2. If the problem persists, the throttle may need to be replaced.
E09	Controller Failure	1. Restart the scooter and check whether the controller wiring is disconnected. 2. If the controller is damaged, it must be replaced.
E14	Overcurrent Protection	1. Power off and restart; check for overloading; troubleshoot mechanical resistance (e.g., brake lock-up, low tire pressure, motor stuck). 2. Check the controller wiring.
E15	Motor Stall Protection	1. Power off the scooter and check whether the motor is stuck or jammed. 2. Check the status of the brake lever and throttle. 3. If the fault is related to the motor or controller, replacement is required.
E16	Motor Overheating	1. Stop riding and allow the motor to cool down. 2. Avoid overloading, long uphill riding, frequent rapid acceleration or frequent sudden braking. 3. Check for brake lock-up or motor bearing damage. 4. Check for motor wiring faults or sensor errors.
E17	Controller Overheating	1. Stop immediately and allow the controller to cool down. 2. If caused by a temperature sensor or wiring fault, the relevant parts must be replaced.
E19	Controller Temperature Test Sensor Error	1. Check whether the temperature sensor wire is disconnected. 2. If there is a temperature sensor or wiring fault, the relevant parts must be replaced.

Safety Warnings

Thermal Protection	Safety Action Guide
Thermal Protection: Gentle Power	1. Avoid overloaded high-speed riding and climbing steep slopes for extended periods. 2. Avoid frequent sudden braking.
Thermal Protection: Motor Paused	1. Please pull over immediately and turn off the power. Do not restart the scooter repeatedly, as this may aggravate battery damage. 2. Move the scooter to a cool, ventilated area and let it rest for 15-30 minutes to allow the battery to dissipate heat naturally. 3. DO NOT use water to cool down the scooter.

Damper Adjustment Instructions



Damper Calibration & Operation Steps

The damper is set to its loosest resistance out of the box. Before the first ride, the damper requires a short break-in process.

1. **Increase Resistance:** Turn the red adjustment ring two clicks counterclockwise to increase resistance, and then gently rotate the steering column using the handlebars.
2. Repeat the above steps twice and distribute pressure evenly, ensuring a full break-in for optimal performance and maximum lifespan.
3. **Set Preference:** Once the initial break-in process is complete, turn the damper ring to your preferred steering resistance.

Squeak Troubleshooting & Resolution

1. **On-Ground Check:** If the scooter is on the ground (wheels not elevated), squeaks may be caused by friction between the tires and the ground.
2. **Off-Ground Check & Adjustment:** If squeaks persist while the scooter is raised off the ground, the damper may be overly tightened.

Simply turn the red knob clockwise to reduce the resistance. Any squeaking noise from the damper will gradually decrease and disappear after a short break-in period.

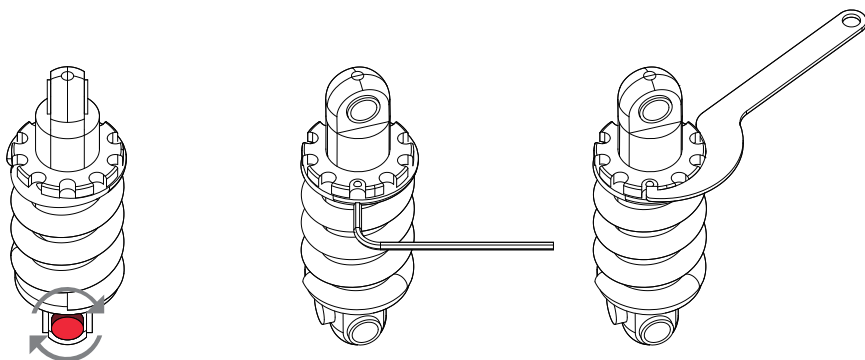
Restricted Scenarios

Reduce or disable damping in narrow spaces or for low-speed, precise handling to maintain steering flexibility.

Tight-Space Turning: In crowded or indoor areas, lower or turn off the damper. Excessive damping makes steering stiff and increases collision risks.

Low-Speed Precision Maneuvers: Avoid high-damping modes when maneuvering in tight spots (e.g., parking or dodging obstacles), as heavy damping reduces steering accuracy.

Suspension Usage & Adjustment



Method 1: Suspension Damping Adjustment

The primary objective of this tuning is to optimize the vehicle's overall ride quality.

- Counterclockwise Rotation: Increases damping resistance, resulting in a stiffer suspension profile. This calibration delivers superior structural support and enhances vehicle handling and precision.
- Clockwise Rotation: Decreases damping resistance, resulting in a softer suspension profile. This calibration allows for optimal absorption of road surface irregularities, maximizing rider comfort.
- Adjustment Increments: While tuning, you will typically hear a distinct audible "click." Each click corresponds to a single adjustment detent (level). We strongly recommend making fine-tuned micro-adjustments in increments of 1 to 2 clicks at a time rather than large, abrupt changes. This methodical approach allows you to accurately gauge the resulting shifts in the scooter's dynamic performance.

If your scooter is equipped with a non-adjustable suspension, this indicates that the model does not support damping adjustment.

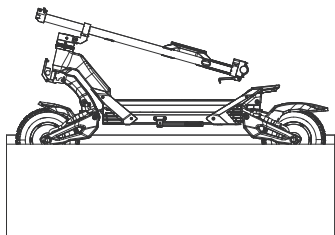
Method 2: Suspension Preload Adjustment

Adjusting the suspension preload ensures the scooter's suspension system is properly tailored to your weight and riding conditions. In other words, adjusting the initial spring tension allows you to set the suspension to feel either softer or stiffer.

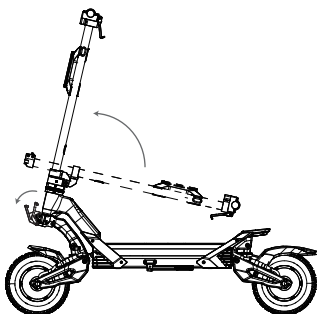
- The primary purpose of setting the preload is to match the rider's weight, maintaining optimal vehicle posture both when stationary and while riding.
- For heavier riders or when carrying extra cargo: Increase preload (turn clockwise). This prevents the suspension from bottoming out and ensures adequate support during acceleration and braking. It prevents the front end from lifting excessively or diving, improving overall riding stability.
- For lighter riders or solo riding without extra load: Decrease preload (turn counterclockwise). This allows the suspension to more effectively absorb minor road bumps and vibrations, delivering a smoother and more comfortable ride.

SCOOTER ASSEMBLY

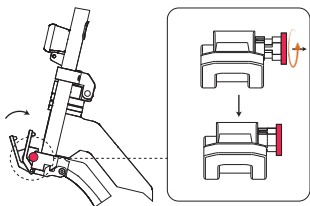
Assembly



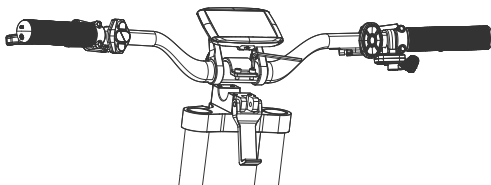
1. Open the package: Take out the 6 connecting buckles and lift the outer box straight up to reveal the inner packaging and scooter.



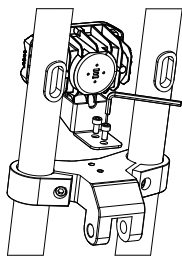
2. Hold the handlebars and unfold the stem: Flip open the folding lever outward, hold the handlebars and unfold the stem until the folding hook engages securely with the folding base. (Keep holding the parallel stem tubes to prevent them from dropping.)



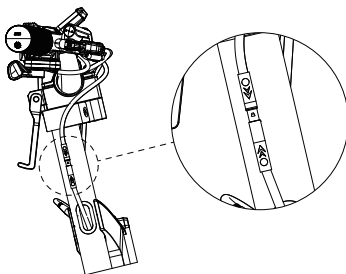
3. Fasten the quick fold lever: Fasten the quick fold lever according to the diagram, and pull the twist safety trigger outward, then rotate it to align the deep slot with the locking tooth and lock it in place.



4. Install the handlebars assembly: Loosen the Allen screw, place the handlebars in the center position, and tighten the screws into their corresponding positions as shown in the diagram.

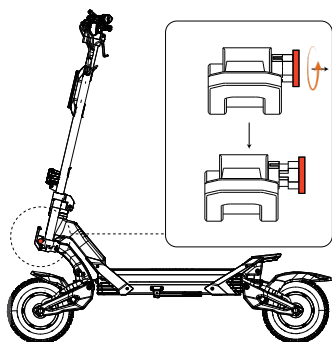


5. Install the headlight assembly: Take out the headlight, loosen the mounting screws, align the headlight bracket mounting holes correctly as shown in the diagram, then tighten the screws.

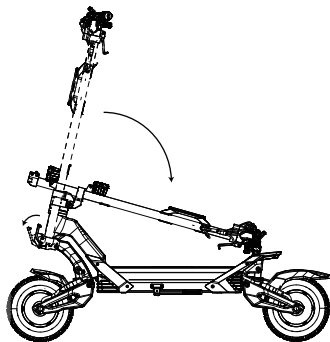


6. Connect the display waterproof cable: Match and connect the cables by color, following the directional arrows until the yellow portion is fully covered.

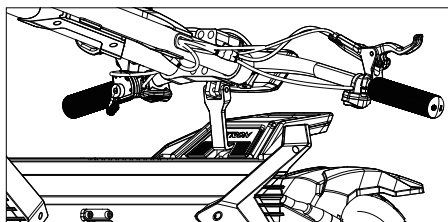
Folding



1. Release the quick fold lever: Pull the twist safety trigger outward and rotate it to disengage the deep slot from the locking tooth, then unfasten the quick fold lever.



2. Unlock and fold the stem: Unlock the stem clamp. Hold the handlebars and folding stem securely, then lower the stem into the folded position. (Continue holding the parallel bars to prevent the stem from dropping abruptly.)



3. Secure the folded frame: Fold the stem down until it reaches the stop position, then engage the folding hook into the rear latch to lock it in place.



YUME XT-01
Assembly Guide Video



Please scan the code to watch the video

APP INSTALLATION AND USAGE

1. Mobile App Installation

- Android: Search for YUME Mobility in the App Gallery or scan the QR code below to download the app.
- iOS: Search for YUME Mobility in the App Store or scan the QR code below to download the app.



Download YUME Mobility



App Connection Tutorial Video

2. Register and Log In

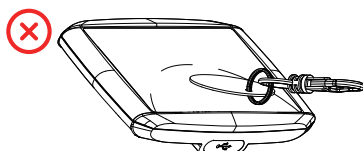
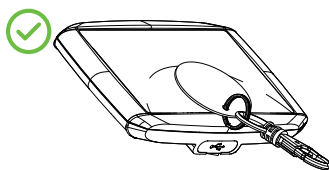
Open the app and create a new account using your email address. Log in after registration.



3. Power On the Scooter

Place one NFC key on the display sensing area and hold it flat for 1-2 seconds (you will hear a "beep" sound) to power on the scooter.

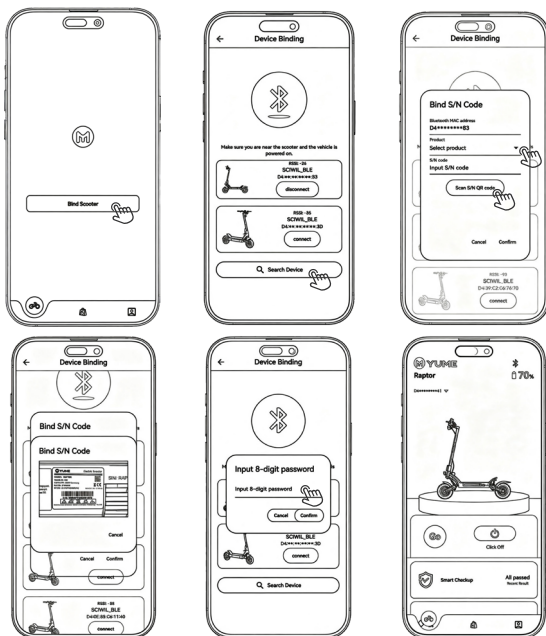
Do not place two NFC keys on the sensing area simultaneously, as this may cause the sensor to malfunction and prevent the scooter from starting. The included mechanical key is provided as a backup. If the NFC key is lost, use the mechanical key to unlock the scooter by inserting it near the charging port.



4. Pair the Scooter

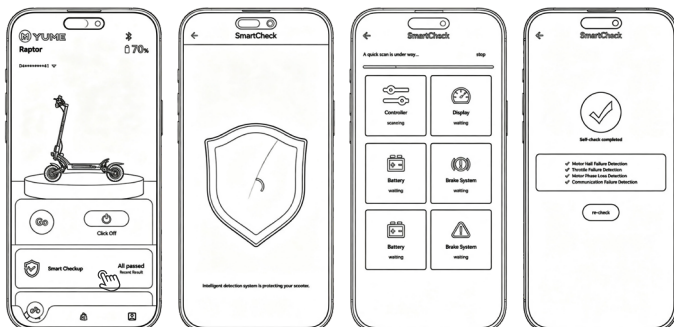
In the app, select “Bind Scooter”. Search for the scooter’s Bluetooth signal, choose the correct model, and scan the QR code to enter the S/N (Serial Number).The S/N code is located on the side of the scooter deck.

Enter the default 8-digit password (00000000) to complete pairing and access the main dashboard. The password can be changed in settings.



5. Smart Safety Checkup

- Use the Smart Safety Check to perform a diagnostic scan of the controller, display, battery, and electronic brake system.
- The system checks for faults and displays the results on the screen to confirm the scooter is ready for a ride.

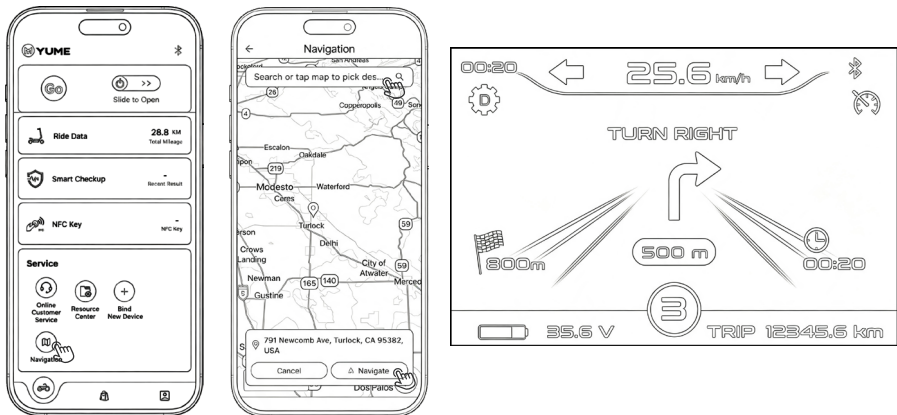


6. Operating the Navigation System

Instructions: Initiating Navigation via the "YUME Mobility" App

- Ensure your smartphone's Bluetooth is enabled and pair your electric scooter with the "YUME Mobility" application.
- Navigate to the App's home screen and select the "Navigation" feature.(Navigation entry points may be adjusted with app version updates.)
- Input your intended destination(or select a point directly), select your desired route, and initiate navigation.
- Real-time navigation telemetry (e.g., turn-by-turn directions, remaining distance) will be cast directly to the scooter's integrated display. Press and hold the "M" button to exit navigation directly from the display panel.

Note: This model currently supports Google Maps integration only. Please refer to in-app notifications for specific operational parameters.



Should the "Navigation" or "Screen Mirroring" options be absent from your App interface, it generally indicates that your scooter is incompatible with display navigation. Under these circumstances, we recommend the following alternatives:

- Securely attach a compatible phone mount to the handlebars to navigate directly with your mobile device's native mapping applications.
- Utilize smartwatch haptic feedback (vibrations) or audio prompts via a headset to receive directional cues, eliminating the need to look down at a display screen while operating the scooter.

Operational Precautions

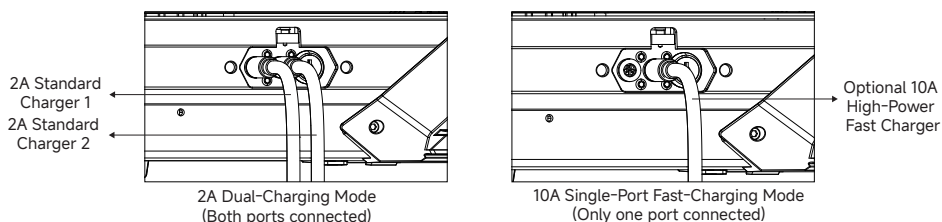
- **Maintain Bluetooth Connectivity:** Verify that your smartphone's Bluetooth is continuously active and maintains a stable connection with the scooter.
- **Firmware and Application Updates:** If navigation features are inaccessible, confirm that your application is running the latest software version. Specific functionalities may require an OTA update to unlock.
- **Riding Safety:** Even when utilizing display navigation, consistently pre-plan your route before departure. Maintain continuous visual focus on the road during operation, and never fixate on the display screen for prolonged intervals.

Legal Considerations: YUME accepts no liability for any injuries or issues that may arise from navigational errors. Navigation capabilities are derived directly from Google Maps integration.

CHARGING OPERATION

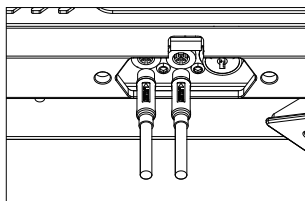
1. This scooter is equipped with dual charging ports and supports two charging modes:
 - 2A Dual-Charging Mode: Plug two standard 2A chargers into both ports simultaneously. This delivers approximately twice the charging speed of single-port charging.
 - 10A Single-Port Fast-Charging Mode: When using the optional 10A high-power fast charger, ensure it is plugged into only one of the charging ports.

NOTE: The 10A fast-charging mode reaches maximum power via a single port—dual-port operation is not required. DO NOT attempt to plug in two 10A chargers simultaneously or mix a 2A and a 10A charger.



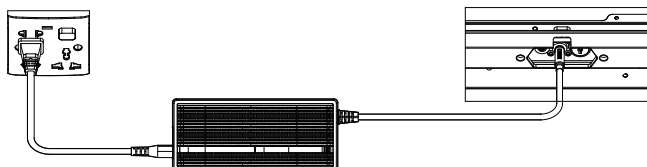
2. Locate the three-pin connector on one end of the charger. Open the charging port cover to reveal the charging socket. Align the three-pin connector with the socket, and then gently insert the cable. When the connector is fully inserted into place, it is successfully connected to the scooter's charging port. Ensure the groove on the charger aligns with the charging socket.

NOTE: Ensure that the three-pin connector is precisely aligned with the charging socket. Misalignment may cause a short circuit inside the charging port.



3. Plug the AC power plug on the other end of the charger into a wall outlet. The indicator light on the charger will turn RED to indicate it is charging. Once the battery is 100% full, the charger's indicator light will turn GREEN.

Caution: To avoid a short circuit, always plug the charger into the power outlet before connecting it to the charging port. Likewise, avoid charging the battery for extended periods (such as leaving it plugged in overnight) to prevent battery damage or fire hazards.



1. Battery and Charger

- a. The scooter is equipped with a dedicated lithium battery and an intelligent charger. Do not use another brand's charger to avoid damaging the battery due to incompatibility.
- b. Overall battery performance will vary based on ambient temperature, road conditions, and rider weight.
- c. During the winter, keep the scooter at room temperature and with at least 75% battery capacity when not in use.

2. Charger

- a. The intelligent charger is equipped with overcharge protection and will automatically stop charging once the battery is fully charged. Nevertheless, to extend battery life, unplug the charger promptly after a full charge.

3. Battery

- a. The scooter's lithium battery requires no special maintenance but please pay attention to the following:
- b. Do not expose the battery to rain.
- c. Do not expose the battery to extreme high or low temperatures. The appropriate temperature for the battery's health is 25°C(77°F).
- d. Remember to fully charge the scooter after receiving it before your first ride.
- e. Never allow the battery to drain completely.
- f. Charge the scooter before placing it into storage. If the scooter remains unused for more than 90 days, be sure to recharge it before storing it again to avoid damaging the battery.
- g. Do not charge the battery in an enclosed room.
- h. Never charge the battery unattended.

4. Brakes

- a. If you notice the braking performance deteriorated, check if there is brake fluid in the fluid reservoir. If the fluid level is low, top it up promptly to restore braking responsiveness.
- b. If braking performance remains poor after adding brake fluid, the brake pads may need to be replaced immediately.

5. Folding Parts

- a. If you feel the handlebar is loose, use the included tools to tighten the relevant screws on the stem.

6. Lubrication

- a. Inject a small amount of lubricant into the sleeve of the folding handle every six months.
Note: Do not use WD-40 to lubricate spare parts. Additionally, do not lubricate the front or rear wheels. If you have any questions, please contact us.

7. Tire

- a. When the tires begin showing obvious signs of wear and tear, please replace them immediately.

8. Cleaning

- a. Clean the scooter using mild cleaning detergent, protective agents and soft cotton cloth.
- b. Do not use chemical solvents to clean the scooter.
- c. Never spray water directly on the scooter.
- d. After cleaning it using soft cotton, wipe with a damp cloth to ensure no detergent residue remains, then dry with a clean, dry cloth.
- e. Clean the brake components with extreme care and prevent water from coming into contact with the brake components. Moisture on brake parts may cause the brakes to malfunction.
- f. Periodically apply protective oil to the suspension components of the scooter .

WARRANTY POLICY

- a. For warranty issues, please contact the dealer from whom you purchased the product.
- b. You may view more detailed warranty terms on the YUME official website.

Attention

The Limited Warranty Does Not Cover:

- a. Scooter malfunctions caused by abuse of this product.
- b. Unofficial modifications to the scooter or failure to follow the instructions.
- c. Usage of a scooter for commercial purposes or competitive stunt riding.
- d. Damage caused by removed screws with excessive force.
- e. Component damage caused by water ingress.
- f. Product damage caused by improper winter storage.
- g. Any refunds or secondary expenses incurred, such as rideshare fares, public transportation costs, loss of time, indirect, special, punitive or collateral damage, loss of personal property.
- h. Orders that have been rejected and are currently under investigation (warranty might expire while a solution is being sought).

WARRANTY CARD

Dear valued customer,

Thank you for your purchase of this YUME electric scooter. We are thrilled to welcome you to our community and sincerely appreciate your trust in our products.

To activate your warranty, please fill out the enclosed warranty card and return it to us within 30 days of purchase. This will ensure that we have the necessary information to provide you with the best possible service. Under our warranty policy, your electric scooter is covered by a 6-month limited warranty against defects and a 12-month wear-and-tear warranty from the date of purchase. For a detailed description of what is covered, please refer to our Warranty FAQ section.

Once again, thank you for choosing YUME. We are committed to providing you with the highest quality products and services, and we look forward to serving you for years to come.

Sincerely,
The YUME Team

Return Registration on Card

Buyer's Name: _____

Order Number: _____

Scooter Model: _____

Contact Number: _____

Reasons For Return: _____

(Notice: Please be sure to fill each field accurately. Missing information may create difficulties locating your order and affect the return process.)

Website: www.yumescooter.com

Mail: support@yumescooter.com

Facebook/YouTube: YUME Electric Scooter



YUME Community Group



Follow on YouTube

CONTACT US

Technical Support Team: support@yumescooter.com
Replies may take up to 24 hours during work days
during the hours of 9 am-6 pm (+8 GMT)



Official Store

Scan the code to discover the latest from YUME



Actual product features may differ slightly from the manual due to technical upgrades and firmware updates.

For the latest feature details and safety guidelines,
please download the YUME Mobility app or visit the official YUME website at
www.yumescooter.com.